# PERSON SPECIFICATION – Cleaner

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|  | Essential | Desirable |
| Qualifications | * Willingness to undertake training as required |  |
| Experience |  | * Experience of working in the cleaning industry * Experience in a customer focused role * Experience of undertaking a range of cleaning duties * Awareness of Health & Safety Regulations relating to cleaning materials and equipment |
| Knowledge and understanding | * Work individually with limited supervision * Work as part of a team effectively and supportively * Able to communicate clearly and follow instructions * Able to maintain confidentiality * Able to manage time effectively * Able to use initiative to deal with unexpected problems |  |
| Skills and attributes | * Well organised and methodical approach to work * Good attention to detail * Desire to deliver a high quality service to customers * Flexibility in response to the changing demands of the post * Able to manage some lifting and carrying * Willingness to take responsibility for standard of work |  |
| Equal opportunities & Safeguarding | * A demonstrable commitment to supporting and promoting safeguarding, student welfare, equality and diversity |  |