



A Listening School

At the last parent pop in, you said you love and appreciate Zenith, trips, sleepovers, adjusting school times to support parents, efforts made by staff and Mrs Reilly, parents being allowed to participate in class activities and sessions, team point system, don't forget board, that contact can now be made through phone in after school activities, additional support from staff when children need it , being able to pay for things using the gateway.

We appreciate starting reception is a milestone for parents and we want to involve you as much as possible with this which is why we have transition meetings and opportunities to come in to class through the year. We changed arrangements for lunch during transition to the full two weeks as opposed to one day a couple of years ago and we have stayed with this as we have found the children are much more settled and don't worry about lunchtime, but just see it as normal part of the day with their new and previous teachers. Additional staff are available in a smaller quieter room for any children who may need additional support. As this is more beneficial for the children, we have no plans to change this at this time.

Parents asking to stay for school lunch with new reception starters during transition week

We have no plans to stop Tuck Shop at this stage, fruit is available in KS1 if children don't have tuck money. Whilst we send reminders for trips and have the don't forget boards , school would not be able to send reminders each day for tuck money but we welcome any suggestions to help with this

Some confusion over why certain items were allowed and not allowed for packed lunches and further clarity was asked for

Can Tuck Shop be stopped as children who forget money miss out.

School will update information for parents around packed lunches and provide more information on reasons for items allowed and not allowed for the new year,

School will look into purchasing water for break time Tuck Shop for September

Could water be an option for a drink for Tuck Shop

On checking letters and text messages on 2 trips that have been organised recently, the text messages were to make parents aware of changes made by event organisers and not school before the event took place, but after the initial booking was made.

Why have text message reminders got different information to initial letters

Could parent please use appropriate channels to voice points and be proactive using suggestion box, parent pop in and not moan on Facebook

School would always encourage parents to voice any concerns or ideas face to face to try to resolve any issues as quickly as possible to ensure all facts are correctly shared from both parents and school's point of view .

Is it possible to receive letters through gateway like parent mail did

No it isn't possible to receive letters within the App. However if you have email set up on your phone and the email is linked to School Comms, you will be able to access them on your phone via emails rather than having to log onto your computer.

Could homework be over a longer time, when children have out of school clubs several nights, some parents are rushing it to fit in. Set days aren't always adhered too on when homework is given and needs to be in so adds to confusion.

Could the boards for RoundUp be moved into the school grounds.

Mr Lowey is going to re locate the 2 board within the school grounds. 1 on the wall in KS2 playground and 1 near the entrance to KS1 outdoor area

Homework is normally over a week to help with any other activities children or parents may have. To make this even longer would not really be very practical and more difficult to manage. Staff do try to stick to a set day to hand homework in and this is communicated through the class newsletters sent out

The office will ensure that class/year group information is included on all future correspondence

School letters sent out via email do not always state which class it is for and this is confusing for parents who have more than one child.

PTA needs reviewing, people who care about the school and not just their children and school fair needs new ideas and updating

PTA membership is open to all parents and school regularly advertises and asks for new members to join and help with new ideas. The few PTA members we do have work very hard to benefit all children within school and not their individual child/ren. The meetings held are with members of staff too and have minutes to show discussions and decisions made and this behaviour would not be allowed as part of its constitution.

School needs help to raise money to update carpets and furniture that looks dated / well used.

School is very aware of areas needing updating and completed agree with this comment. There is a programme of works planned in place to update equipment and carpets etc. However; with budget cuts this has meant progress with this is slower than school would like.